

Account information

Customer name: Invoice number: NAEEMAH, SHANTE FULLER 202 001 016 940

Service address: 8935 VIEWPARK DR KILLEEN TX 76542-6800 Reliant account:

Reliant Energy Retail Services, LLC

PUCT Certificate #10007

Referral ID: LBG2JAK

Reliant Solar Payback 24 plan: <u>Your current plan is effective</u> through your meter read on or after July 19, 2024.

Chat online at TDD device for hearing reliant.com/contact impaired: 1-888-467-3542

toll-free 1-866-222-7100

For outages or emergencies: call Oncor Electric Delivery at

1-888-313-4747

Bill summary	
Previous amount due	42.80
Payment 04/25/2024	-42.80
Balance forward	\$0.00
Billing period: 29 days (04/17/2024 - 05/16/2024)	
Base Charge	5.00
Energy Charge 723 kWh @ \$0.136382/kWh	98.60
Solar Grid Credit (04/17-05/16) 505 kWh @ \$-0.136382/kWh	-68.87
Oncor Electric Delivery Charges:	37.05
Gross Receipts Tax Reimbursement	1.43
Sales Tax 1.5%	1.10
Current charges	\$74.31
Amount due:	\$74.31

Electricity usage details 750 2023 500 250 2024 MAR APR MAY Billing period Electricity used (kwh) 863 707 723 49° 64° Average low temp 53° 72° 75° 80° Average high temp $\hbox{\bf *Temp Source:}\ National\,Weather\,Service\,Region:\ North\,Central\,Texas$

Pay by 06/03/2024 to avoid the 5% late fee charge

Amount due if after due date: \$78.03

For more information about residential electricity service please visit **powertochoose.com**



Scan to pay your bill

Visit reliant.com/pay for more options

Track your electricity usage, view your history and projected bills and pay bills online. Learn more at www.reliant.com/myaccount

PLEASE MAIL THIS PORTION WITH YOUR PAYMENT. MAKE CHECK PAYABLE TO: RELIANT



P. O. Box 3765 Houston, TX 77253-3765 PUCT Certificate #10007 Make a C.A.R.E donation*

□ \$1 □ \$5 □ \$10 □ other

*Read more about the C.A.R.E bill assistance program on the next page

\$

Account number
\$74.31 is due on 06/03/2024

Payment Amount

\$

Amount due if after due date: \$78.03

NAEEMAH, SHANTE FULLER 8935 VIEWPARK LN KILLEEN TX 76542-6800



Meter usage

ESID:

Meter number 137854054LG

Billing days

29

kWh Cur multiplier mete

Current meter read

Previous meter read

72,093 (04/17/2024) =

kWh usage

723

Electricity charges

\$98,60

The average price you paid for electricity service this month (per kWh) = \$0.195

72.816 (05/16/2024)

Payment options

Pay by QR code Scan to make a payment



Pay online Visit reliant.com/pay

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Pay by phone
Call 713-207-7243or
1-866-222-7100to pay by credit
card or bank account

Pay by mail Mail a check to: Reliant, P.O. Box 650475 Dallas, TX 75265-0475

Understanding your bill

3,7		
Base charge	Energy charge	Energy Delivery Charges
A charge assessed during each billing cycle without regard to the customer's demand or energy consumption	The amount of electricity you used (shown in kWh) times the price you pay per kWh	The total amounts assessed by a Transmission and Distribution Service Provider "TDSP" for the delivery of electricity to a customer over poles and wires and other TDSP facilities not including discretionary charges. These charges are set by the Public Utility Commission of Texas and are charged to every customer, regardless of provider.



* CARE: We're proud to offer the Community Assistance by Reliant Energy (CARE) program to assist Reliant customers facing financial hardship in paying their electricity bills. This program is possible thanks to Reliant and customer contributions. To help neighbors in need, you can add a donation to your paper bill payment or log in to reliant.com to add a donation to your online bill payment. To learn more, visit **reliant.com/aboutcare**.

ONCOR UPDATE - The last time Oncor changed its rates affecting the Delivery Charges line item on this account was 03/01/2024.

Notice to Customers -- The practice of adding charges for unrequested products or services is known as "cramming" and is prohibited by law. If you believe that any charge for a product or service appears on your bill has not been authorized by you, call Reliant at 1-866-222-7100 and request an investigation of this charge. If you are dissatisfied with our investigation, you may file a complaint with the Public Utility Commission of Texas (PUCT) at PO Box 13326, Austin, Texas, 78711-3326. PUCT phone number: Local (512) 936-7120, Toll-free in Texas (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136 or toll-free at 1-800-735-2988.

Miscellaneous Gross Receipts Tax Reimbursement: -- The Gross Receipts Tax (GRT) is a tax by the State of Texas on sellers of electricity. The GRT is imposed on sellers of electricity making sales to customers in incorporated cities or towns with a population greater than 1,000, and ranges from 0.581% to 1.997%. This tax reimbursement is applicable regardless of customer tax status.