

## DIYFLATFEE.COM Relationship, Disclosures & MLS Listing Limitations with Support Details

### The Process & the Limitations of a Flat Fee MLS Listing:

1. **No Seller Contact Info on Third-Party Websites:** Zillow, Trulia, Redfin, Realtor.com, and most other 3rd party websites make money by selling buyer leads to their paying agents or in-house agents. They will generally not display your personal info on their website for this reason.

2. **Lead Forwarding Process:** If there are any calls directly to the listing agent from these websites, either you will be forwarded the lead, or the caller will be provided directions to procure your contact info. This process is automated in some states while manual in others. Usually, our affiliate agents are prompt, but manual forwarding can take up to 1-2 business days.

3. I acknowledge that I understand what the MLS listing is, the marketing prowess it offers as well as the limitations associated with it. I also understand that my listing agent can only control the MLS listing. They do not own or control Zillow, Trulia, Redfin, Realtor.com, Google, or any other third-party website. I also understand listing on these third-party websites is important. I will promptly escalate matters directly to these sites to correct any issues observed.

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Seller's Name

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Seller's Signature

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Date

## DIY Flat Fee Disclosures and Relationship Agreement:

1. DIY Flat Fee Refund Policy & Credit Card Disputes: You agree to be bound by the DIY Flat Fee Refund Policy available here: [Flat Fee MLS Listing Services | Free Real Estate Contracts | Collection of FSBO FAQs \(diyflatfee.com\)](#) Additionally, you agree not to dispute any charges with your credit card issuer or processor. If a credit card charge is disputed, you instruct your credit card issuer, arbiter, and/or processor to rule in DIY Flat Fee's favor and reinstate that charge.
2. Notice to Seller(s): Home buyers are protected by specific laws passed by Federal, State, and local Legislatures that ensure sellers, developers, realtors, real estate agents, and real estate brokers disclose to the buyer(s) all known facts about the property that materially affect its value and that are not readily observable or known by the buyer. DIY Flat Fee's disclosure forms are designed to help you comply with these laws. However, it is your responsibility to disclose any material facts that you are aware of, whether they are covered by DIY Flat Fee disclosures or not, to the buyer. You shall indemnify, hold harmless, and defend DIY Flat Fee and its directors, officers, employees, agents, stockholders, affiliates, subcontractors, partners, vendors, and customers from and against all allegations, claims, actions, suits, demands, damages, liabilities, obligations, losses, settlements, judgments, costs and expenses (including without limitation attorneys' fees and costs) which arise out of, relate to or result from any use or misuse of Seller Disclosures on DIY Flat Fee properties.
3. Photo Ownership Verification: Please DO NOT upload or send photos to us you did not take, pay a photographer for, or have a WRITTEN Permission to use. Websites, photographers, and prior Listing Agents have brought legal action to enforce their photo/image ownership rights nationwide. MLSs have instituted immediate fines of hundreds of dollars for the posting of photos owned by parties other than the seller.

Edelio Carballo by Justin Erickson AIF

Seller's Name

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Edelio Carballo by Justin Erickson AIF

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Seller's Signature

7/12/2024 | 5:47 PM EDT

Date