



ENCORE

RV RESORTS

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TO MAKE A RESERVATION PLEASE CALL:

1(855)826-2333

EMERGENCY AFTER HOURS NUMBER CALL:

(239)210-6038

**PIONEER
VILLAGE**
ENCORE
RV RESORTS

7974 Samville Road
North Fort Myers, Florida 33917



Our property is monitored by Diamond Security
If you have a security issue to report, please call:
941-232-1719

If you require NON-EMERGENCY Police, Fire or
Rescue services, please call:
239-477-1000

If you have an EMERGENCY call:
911

IMPORTANT REMINDER

PLEASE BE ADVISED THAT MOVE-OUT IS AT 11:00 A.M. OF YOUR SCHEDULED DEPARTURE DATE. LATE CHECK OUT MUST BE SCHEDULED AHEAD OF TIME. THERE IS A \$30.00 FEE ASSESSED TO YOUR RESERVATION.

IF YOUR UNIT IS NOT REMOVED BY 1:00 A.M. ON YOUR DEPARTURE DATE, WE WILL TAKE MEASURES TO TOW THE UNIT AT THE OWNER'S EXPENSE.

PIONEER VILLAGE MANAGEMENT TEAM

Cancellation and Refund Policy

In the case of multiple sites books, cancellation penalties apply to each site that is cancelled or booked.

NO refunds will be issued for early check-out.

RV Campsites: We allow full refunds for cancellations up to 2 days prior to your arrival date for daily and weekly reservations.

Daily and Weekly Reservations: For cancellations received less than the required notice period prior to arrival, your deposit will be forfeited up to one night rate rack.

Extended Stays: For long-term reservations (28 days or longer), we allow full refunds for cancellations up to 60 days prior to your arrival date. For cancellations less than the required notice period prior to arrival, the deposit amount will be Held On Account (HOA) for a future stay.

MAIL ROOM

UPS & FEDEX – Delivers to your site.

USPS delivers to our mail room by the Recreation Hall.

MAIL ROOM HOURS:

Monday thru Friday 1:00PM until 5:00PM

(subject to change at any time)

PLEASE USE THE FOLLOWING ADDRESS FOR MAILING:

YOUR NAME

YOUR SITE NUMBER

17200 PIONEER STREET

N. FT. MYERS, FL 33917

MAIL BOX KEYS ARE AVAILABLE AT THE OFFICE WITH A \$10.00 KEY RETURN DEPOSIT.

INSTRUCTIONS FOR GETTING ON THE FREE WIFI IN THE REC HALL

- Go into settings on your device
- Go to Wi-Fi setting
- Click on Fastwave Free Hotspot
- give it a minute, it will show connected
- The Welcome home page for Pioneer Village will come up

You can get on two ways:

1) To Register-Enter name and email address and create a password

Or

2) You can also log on thru: (it will give you this option on the Welcome Page)

Facebook

Twitter

Google Plus

ONCE YOU HAVE ESTABLISHED AN ACCOUNT, YOU WILL GET AN EMAIL WITH YOUR INFORMATION ON IT.

YOUR USERNAME IS YOUR EMAIL ADDRESS

REGARDS,

FASTWAVE & PIONEER VILLAGE



When you hook-up your water connection, there will be a “back-flow preventer” on the valve. This DOES NOT change the water pressure,, and is required by the Lee County Health Department.

PLEASE DO NOT REMOVE.

If you have any questions, please call the office at 239-543-3303.

"PAWS" for Waste Pick-Up



Keep our community free of pet waste debris.

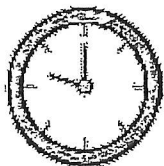
- Pet waste stations are conveniently located on our property for the courtesy of all guests and residents to enjoy a cleaner, healthier environment.
- Each pet waste station provides bags for all pet owners to pick up after their pet
- Please remember that cleaning up pet waste is the responsibility of the pet owner
- Use the bags provided for your convenience and keep our community clean
- If you notice a pet waste station out of bags, please contact the office 239-543-3303

Thank you

Management

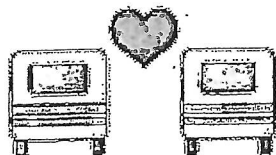
**PET WASTE TRANSMITS DISEASE AND IT'S THE LAW TO CLEAN UP
AFTER YOUR PET**

YOUR GUIDE TO CAMPGROUND ETIQUETTE



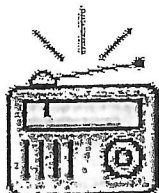
OBSERVE CHECK IN/OUT TIMES

Arrive at or after check-in time and leave before check-out time.



RESPECT YOUR NEIGHBORS

Do not walk through other campsites and keep all items on your site.



BE MINDFUL OF YOUR NOISE LEVEL

Keep all noise at a decent level at all times.



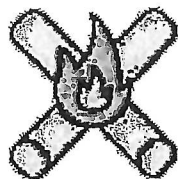
OBSERVE QUIET TIMES

Keep noise level of talking, children and pets low and music off during posted quiet hours.



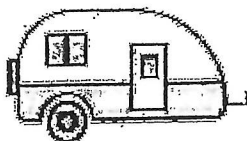
GO THE SPEED LIMIT

Observe the speed limit at all times and be aware of people, children and pets while driving.



MIND YOUR CAMPFIRE

Check to be sure that campfires are allowed and never leave it unattended.



KEEP A TIDY CAMPSITE

Pick up all food and garbage throughout the day and clean and organize site at end of the night.



KEEP ALL FACILITIES CLEAN

Pick up after yourself and report any spills or broken equipment immediately.



BE A RESPONSIBLE PET OWNER

Keep your pets leashed and in your control at all times and always pick up after your dog.



FOLLOW ALL CAMPGROUND RULES

Be aware of all campground rules to ensure that everyone enjoys their time and stays safe.



LET US KNOW OF ANY ISSUES SO WE CAN HELP

We are here to resolve any issues—do not leave the campground unhappy.

ENJOY YOUR STAY!

OUR NUMBER ONE PRIORITY IS TO ENSURE ALL CAMPERS HAVE A FUN, ENJOYABLE AND COMFORTABLE STAY.

SUBSCRIBE TO WIFI AT YOUR SITE!

BASIC WiFi HOTSPOT SERVICE

(Cell Phones, Laptops, Tablets, Light Usage)

1 Day	\$5.50
2 Day	\$11.00
3 Day	\$16.50
1 Week	\$22.00
2 Week	\$38.50
1 Month	\$44.00
2 Month	\$88.00
3 Month	\$115.50
4 Month	\$154.00
5 Month	\$187.00
6 Month	\$209.00

WiFi Service

1. Connect to the strongest Fast Wave signal (SSID) using your smartphone, tablet or laptop.
 2. Open the web browser on your smartphone, tablet or laptop. (e.g. Internet Explorer, Chrome, Safari, or FireFox)
 3. If the welcome page does not automatically appear, erase everything in the address bar and type: login.fastwavenet.net or 10.10.10.10
 4. Accept the terms and conditions, then click Purchase Internet and select the access plan of your choice and complete the sign up form.
- OR CALL: 856-441-3680**

Prices subject to change without notice. Includes up to 4 simultaneously connected devices. Does not include non-browser Streaming Devices, please purchase separately.

PREMIUM WiFi HOTSPOT SERVICE

(Video Streaming, Gaming, Heavy Usage)

Up to 15 mbps Download & 3 mbps Upload

1-3 Day	\$11.00
1 Week	\$16.50
2 Week	\$22.00
3 Week	\$27.50
1 Month	\$33.00
2 Month	\$55.00
3 Month	\$77.00
4 Month	\$99.00
5 Month	\$121.00
6 Month	\$143.00

Streaming Service

To play online games or stream media, your device's MAC address will need to be registered in the Fast Wave login system.

For full details visit us at FastWaveNetworks.com and go to the Gaming & Device section, **OR CALL: 856-441-3680**

Prices subject to change without notice
Does not include Hotspot Access, please purchase separately.

FastWaveNetworks.com
856-441-3680



Wattage % Volts = Amps

Amps X Volts = Wattage

A thing to keep in mind is many RV appliances require more amps to start the appliance than they do to run the appliance. A roof air conditioner can draw 16 amps to start, but may only use 13 amps once it is running

120 Volt AC Amp Ratings

Appliance or Electronic Equipment	Estimated Amps
Air Conditioner (X number of A/C)	12-16 Amps
Blender	5-6 Amps
Coffee Maker	5-8 Amps
Compact Disc Player	1 Amp
Computer (Laptop)	2-3 Amps
Converter	1-8 Amps
Crock Pot	1-2 Amps
Curling Iron	<1 Amp
Drill	2-6 Amps
Electric Blanket	0.5-1.5 Amps
Electric Fan	1 Amp
Electric Water Heater	9-13 Amps
Electric Skillet	6-12 Amps
Hair Dryer	5-12 Amps
Iron	5-10 Amps
Light (60 watt % 120V)	<1 Amp
Microwave	8-13 Amps
Microwave (Convection Oven)	13 Amps
Refrigerator in AC Mode	5-8 Amps
Space Heater	8-13 Amps
Television	1/5-4 Amps
Toaster	7-10 Amps
Vacuum (Handheld)	2-6 Amps
VCR	1-2 Amps
Washer/Dryer	14-16 Amps

12 Volt DC Amp Ratings

Appliance or Accessory	Estimated Amps
Aisle Light	1 Amp
CO Detector	1 Amp
Fluorescent Light	1-2 Amps
Furnace	10-12 Amps
LP Gas Leak Detector	1 Amp
Overhead Lights (Per Bulb)	1 Amp
Porch Light	1 Amp
Power Roof Vent	1.5 Amps
Radio/Stereo	4 Amps
Range Hood (Fan & Light)	2-3 Amps
Refrigerator (LP Gas Mode)	1.5-2 Amps
Security System	1 Amp
Television (12 Volt)	4/5 Amps
TV Antenna Booster	<1 Amp
TV Antenna Booster 12 Volt Outlet	Up to 8 Amps
Variable Speed Ceiling/Vent Fan	4 Amps
VCR Recorder/Player	2 Amps
Water Pump	4 Amps

Hopefully this clears up any confusion on the difference between using amps supplied by the campground electrical source (AC Amps), and using amps supplied by the converter (DC Amps).

HAPPY CAMPING!

