



September 18, 2024

JoAnn Hamblen  
5312 Vermillion Trail  
Arlington, TX 76017

Greetings JoAnn:

**Thank you for choosing Tom's Mechanical to install your New Armstrong 3 Ton HVAC System.** Now that the installation is complete, we want you to enjoy years of trouble-free comfort. The manufacturer's warranty information is enclosed, but there are a few additional items you should know:

**Warranties** – The warranties on your equipment **will be registered for you** and are summarized as follows:

- Labor is warrantied 1 Year.
- Armstrong Parts are warrantied for 10 Years.
- Unit Replacement from Armstrong is 5 Years.
- Drain Line Warranty is 30 days.

**Service Calls** – Should you require a service call, please call 817-277-4493 and request Residential Service. The dispatcher will schedule a convenient appointment as soon as possible. Normal service hours are 8 am to 5 pm, Monday through Friday. Additionally, our technicians are available around the clock for emergencies.

Thank you again for trusting Tom's to satisfy your heating and cooling needs. We are available at any time to answer your questions.

Sincerely,  
**Tom's Mechanical, Inc.**

*Erik Soto*

Erik Soto  
Residential System Sales  
) 277-4493



Tom's Employee Since 2017

**Erik Soto**  
Comfort Advisor



TACLA73911E  
tdlr.texas.gov

(817) 277-4493  
(972) 254-7888  
erik.soto@tomsmechanical.com  
www.tomsmechanical.com



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