



**METAL ROOFING**  
**HEADQUARTERS**  
*Lifetime Metal Roofing Systems*

## **Lifetime, Transferable, Non-Prorated Warranty**

### **I. LIFETIME DEFECTS WARRANTY**

For as long as any person who held title to the property at the time the product was applied is living and retains ownership of the property, the Mr. HQ Lifetime Metal Roofing System and accessories are warranted at 100% to be free from defects in material and manufacturing workmanship that might result in performance failure. In the event the property is owned by a business, partnership, municipality, or other organization or association, including but not limited to churches, schools, and similarly situated institutions, the original warranty shall consist of only the 50-year and 30-year sections.

### **II. 50-YEAR LIMITED WARRANTY**

Mr. HQ Lifetime Metal Roofing Systems and accessories are warranted not to rust, rot, split, crack, curl, lose impact resistance with age, burn, support combustion, leak due to hail perforation, chip due to hail impact, peel, or flake.

### **III. 30-YEAR FADE RESISTANCE WARRANTY**

The Paint System finish protecting Mr. HQ panels and accessories is warranted at 100% to have a color change no greater than 5 Hunter Units and to have chalk no more than a #8 A.S.T.M. D-659-80 rating. Color change determination shall be made on a washed section of the product in accordance with A.S.T.M. D-2244-79. In the event the property owner requests testing for color loss and the color loss proves to be within the measured units specified above, testing costs shall be paid by the property owner.

### **WARRANTY COVERAGE EXCLUSIONS AND LIMITATIONS**

Unless specified otherwise, this warranty is subject to the following exclusions and limitations. This warranty does not cover damage of any kind resulting from exposure to harmful materials, including airborne or applied chemicals, fumes, or vapors; Windstorms exceeding 140 MPH; lightning; hurricane; tornado; vandalism; earthquake; fire; hail (except as provided above); or other factors beyond Mr. HQ's control, including but not limited to misuse, abuse, accidental damage, and structural distortion.

If your Mr. HQ Lifetime Metal Roofing System fails to live up to the respective standards as specified above, property owners must immediately notify Metal Roofing HeadQuarters, which, after inspection and validation of the claim, will, at its option, either repair, replace, or refinish the defective products according to the warranty terms. Metal Roofing HeadQuarters shall not be liable for the costs of repair attempts or damages caused by repair attempts made without the company's knowledge and written authorization. Making any such attempts will void any and all protection under this warranty.

This warranty covers only Mr. HQ certified panels and accessories. This warranty covers material and repair labor costs subject to the warranty terms should failure occur. The total liability incurred by Metal Roofing HeadQuarters shall never exceed the original purchase price of the products and installation as verified by receipts held by the property owner. Payment of the property owner's estimated portion of responsibility must be made before repair, replacement, or refinishing take place.

In the event that future changes in product design or other future circumstances prevent Metal Roofing HeadQuarters from repairing, replacing, or refinishing, Metal Roofing HeadQuarters can, at its option, provide a cash settlement or replacement with a different product of value equal to the company's liability under the terms and limitations of this warranty.

This warranty, in effect from the date of original installation, applies to the original purchaser and all future owners (registration and transfer notification required). The Lifetime portion of this warranty applies only to the original registered purchaser as identified in the Lifetime portion and does not apply to businesses, partnerships, municipalities, or other entities with unlimited or undefined life of ownership. In instances when coverage in the Lifetime and 50-Year portions of this warranty overlap, the terms of the Lifetime portion will take precedence for only the original property owner.

### **WARRANTY REGISTRATION AND TRANSFER**

In order for this warranty to be valid and honorable, the original purchaser must complete the Warranty Registration at [www.mrhqroofs.com](http://www.mrhqroofs.com) within 30 (thirty) days of the installation completion. Proof of warranty registration should be kept with warranty. The original purchaser must retain a copy of the receipt from the purchase and maintain it with this warranty in the home's records for presentation at the time of claim. At the time that title to the property is transferred from the original purchaser, the new owner must notify Metal Roofing HeadQuarters within 30 days of the transfer of ownership. Proof of warranty transfer can be upon request from the home office at 305 Glen Cross Dr. Trussville, AL 35173. Failure to meet any requirements of warranty registration and transfer will void the warranty. Metal Roofing HeadQuarters makes no warranties except those set forth herein and shall not be responsible for any incidental, special, or consequential damages with respect to the product covered by this warranty. Metal Roofing HeadQuarters complete liability and the consumer's exclusive remedy is limited to repair, refinishing, replacement, or cash settlement on the basis stated herein. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state. The warranty conforms to standards promulgated under the Federal law applicable to products manufactured after July 4, 1975.

Warranty Number: Marx05-22-2017

Metal Roofing HeadQuarters Authorized Signature

David and Cathie Marx  
201 S. Bradbury Cir.

Date: 05-22-2017  
Daphne, AL 36526



Metal Roofing HeadQuarters  
305 Glen Cross Dr  
Trussville, AL 35173

David and Cathie Marx  
201 S. Bradbury Cir.  
Daphne, AL 36526

Dear David and Cathie:

On behalf of everyone at Mr. HQ I want to thank you. We pride ourselves on quality material and first class installation managers. I hope your experience with Mr. HQ was positive. Please remember the special features and benefits of your Mr. HQ roof.

- Fire resistant
- Wind resistant
- Beautiful colors
- Peace of mind

We are committed to providing you with the highest level of customer satisfaction possible. If for any reason you have questions or comments, we are delighted to hear from you. Email us at [mrhqroofs.com](mailto:mrhqroofs.com). Visit the Metal Roofing Headquarters Facebook page and likes us. **In order to register your warranty please fill out the attached completion certificate survey and mail or email back ([jb@mrhqroofs.com](mailto:jb@mrhqroofs.com)).**

Again, thank you for your patronage.

Sincerely,

A handwritten signature in black ink, appearing to read 'J Boyer', is written over a white background.

Jonathan Boyer

Operating Partner Metal Roofing HeadQuarters



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